



Wherever Life Takes You, Best Western Is There.®

We recognize that you may be concerned regarding the COVID-19 virus as you travel. Please know that at our hotels, while we have always provided a clean, well-maintained environment for your stay with us, during these times of need, we have increased our emphasis on cleaning and your welfare, to include:

- Using enhanced techniques to clean guest rooms after each guest stay. We are paying particular attention to high touch point areas, to include key cards, public area computers, elevator doors and buttons, door handles, locks and latches, light switches, desk surfaces, telephones, television remote controls, and bathroom fixture handles.
- Heightened sanitizing attention to common areas, such as the front desk, breakfast room furniture, and fitness center equipment.

Additionally, we recognize the importance of providing a quality breakfast to our hotel guests. Nonetheless, we must be considerate of your safety and recognize the potential for the transmittal of COVID-19 in our breakfast room and its offerings. It is with this concern in mind that we modified our breakfast requirements.

Rather than offering a buffet, hotels will offer one of the following:

- A “Grab & Go” bag with a whole piece of fruit, a bottle of water or juice drink, pre-wrapped breakfast bar, a pre-wrapped breakfast bread or pastry, and a napkin
- A single serve, portion controlled, or pre-wrapped food, such as breakfast sandwiches or burritos, whole fruits or cut fruits in sealed containers, and wrapped muffins, breads or sweet rolls.

We reassure you that we are taking every reasonable precaution to promote a safe and healthy environment in all of our hotels. We truly appreciate the trust that you place in us when you chose to stay at Best Western.